## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Mark Angel et al.

Title:

DISTRIBUTED

CUSTOMER RELATIONSHIP

MANAGEMENT

SYSTEMS

AND

**METHODS** 

Docket No.:

1546.013US1

Filed:

February 21, 2002

Examiner:

Andrew J. Fischer

Serial No.: 10/081,125 Due Date: August 1, 2005

Group Art Unit: 3627

## **MS** Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

We are transmitting herewith the following attached items (as indicated with an "X"):

 $\underline{X}$  A return postcard.

X Response to Restriction Requirement (16 Pages).

If not provided for in a separate paper filed herewith, Please consider this a PETITION FOR EXTENSION OF TIME for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.

Customer Number 21186

Atty: Suneel Arora Reg. No. 42,267

<u>CERTIFICATE UNDER 37 CFR 1.8:</u> The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: MS Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this <u>29</u> day of July, 2005.

Name

Signature

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.

(GENERAL)

AUG 0 1 2005

<u>S/N 10/081,125</u> <u>PATENT</u>

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AND METHODS

## RESPONSE TO RESTRICTION REQUIREMENT

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

This responds to the Restriction Requirement mailed on <u>July 1, 2005</u>. Please consider the following provisional election and remarks.